



# ACCOUNT ACCESS



## New Online Account Access Feature “Secure Now” is coming 04/21/26

We are pleased to announce an added login security feature that helps guard your online information by adding another layer of identity verification to online financial interactions.

You will sign in as usual, verify your phone number and then you will receive a 6 digit code via text or phone call. You will be asked to enter that code to complete the login process. This feature takes the place of answering security questions.

Going forward, you will only be asked for a 6 digit code if the login seems suspicious. Such as you are using a different computer/mobile phone or too many attempts with the wrong password.

If you have any questions or need to update or verify your phone numbers, please contact us at (402) 895-6880 or E-Mail us at [admin@neighborhoodcfcu.org](mailto:admin@neighborhoodcfcu.org)

